

CHA9-2001-0001US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|                              |   |                  |
|------------------------------|---|------------------|
| Applicant: Tresser           | ) | Examiner: Elisca |
|                              | ) |                  |
| Application No.: 09/779,954  | ) | Art Unit: 3621   |
|                              | ) |                  |
| Filed: 2/9/2001              | ) |                  |
|                              | ) |                  |
| For: SYSTEM AND METHOD FOR   | ) |                  |
| MAINTAINING CUSTOMER PRIVACY | ) |                  |

Mail Stop Non-Fee Amendments  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

OFFICIAL

Sir:

Introductory Comments

This paper is being filed in response to the Office Action of June 17, 2003.

Reconsideration and allowance are respectfully requested in view of the remarks that follow.

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